

Forest Gate Surgery
PPG Minutes of Meeting held 5 December 2015

Present: Raymond Burton (Chair) Joan Collins (Treasurer) Daphne Slawson (Sec) Jacqueline Burton, David Best, Margaret Hitch, George and Jean Moody,, Ann Pruce, John Reese, Jane Wilkinson and Dr Stuart McInness (FGS) and Carole Rumbell (FGS)

Apologies for absence were from Dr. Newman.

Chairman - Raymond opened the meeting and welcomed two new members – Linda Francis and Kay Smith.

Secretary's report - Daphne explained the PPG must be independent of the practice and that CR is unable to be secretary on their behalf. Members had expressed their wish for the new practice manager, Emma-Clare Rockall to attend their next meeting

DS attended, along with RB and JB, a meeting held at Romsey Golf Club where there was a good presentation by a pharmacist and Dr Lilian Hobbs.

CR said the PPG book in back office. Friends and Family Feedback was given by the PPG on the survey which is an ongoing commitment. So far comments are favourable.

Group were advised Hythe Hospital finances now sorted.

Treasurers Report -Joan reported nothing of the PPG funds had been spent since the last meeting. and the remaining total was £822.09p.

Talk by Dr Lilian Hobbs.

Guest speaker was Dr Hobbs representing her PPG where there are 15,00 patients between two surgeries in Chandlers Ford..

Her talk covered –

Healthy walks;

GPs from the practice attend to update group on the practice from their perspective.

Annual survey of about 10 questions, use of survey monkey .

PPG produce a report ; Practice services

Community referral projects – finding a club etc, patients put in contact with a local group etc.

Guest speakers include practice nurses, GPs and receptionists.

Members thanked Dr Hobbs for attending.

Any Other Business

DS suggested a notice board to advertise the PPG. Flu clinic numbers down this year.

Distributing Hearing aid batteries was also discussed,

CR updated group – looked into new Jayex board and possibility TV screen for waiting times.

Waiting times audit fed back to group. New high rise chairs with arms now arrived and in the waiting room.

A new nurse, Lisa, has been appointed.

Meeting closed at 7.45 and the next meeting arranged for Thursday 10th March 2016 at 6.30pm.

