

ASHURST HOSPITAL CHILD AND FAMILY HEALTH AND WELLBEING CENTRE

Your opportunity to help us plan for the future



Can you help us?

NHS West Hampshire Clinical Commissioning Group (CCG) and NHS Property Services are inviting local people across the New Forest and Romsey area to help us with the next phase of planning for a new Child and Family Health and Wellbeing Centre at Ashurst Hospital. We would especially like to hear from local families, children and young people.

Previously we asked people to comment on our vision to provide a Child and Family Health and Wellbeing Centre at Ashurst. We asked parents, carers and children about their experiences of attending appointments at Ashurst and for views on the current buildings. We also asked for ideas on the range of services and the facilities they would like to see on site in the future.

We listened to the feedback and talked to local health service providers, social care providers and voluntary sector organisations for their ideas too.

We are now starting to plan what this new centre might look like and because it will be specifically for children, young people and families, we want your help to get these plans right.

You can help us by completing the electronic surveys to tell us what is important to you and your children when you attend an appointment. How should the building look and feel? What would you like to see inside the building and what things should we consider when landscaping the outside of the building? Your ideas will help us shape the future of this site for for years to come.



Rachael King, Director of Commissioning at West Hampshire CCG said:

“We would like to thank local young people and families for the feedback given to us to date about the range of services they would like to see provided at Ashurst in the future, and their suggestions for what facilities we should include”.



What have we heard?

West Hampshire CCG led early engagement with local families and young people, the public, key local stakeholders and healthcare and voluntary sector staff. Feedback confirmed that there was a lot of interest in the vision and support for the proposal to develop facilities at Ashurst Hospital.

Parents and carers were clear that they want their children to receive the right health care at the right time from friendly and professional staff. They want care to be provided as close to home as possible, in buildings which are welcoming and child friendly and have the right facilities to meet their needs.

Any opportunity to bring a range of health and wellbeing services for children and young people together in one location to serve people living in the New Forest, Totton and Waterside and Romsey areas was welcomed. Ashurst Hospital is seen as "local" by families living across the wider New Forest area and easily accessible by car.

"Current services at the New Forest Birth Centre are amazing so anything extra that can be provided there will be a bonus."

"The current old facilities are gloom and depressing and the waiting room is bland."
(17 year old patient)

"Ensure sufficient parking is retained for staff and patients in the future."

"Local access to advice and guidance for parents with children is needed."

"The old facilities are not child friendly."



You told us...

"Current facilities are not accessible. Better wheelchair access is needed and hoist and assisted toilet facilities and a changing bench for older children"

"Facilities need to be child friendly and welcoming."

"Consider including a wild play area with sensory elements for children with disabilities and additional needs."

Health and Wellbeing Services

We want to bring as many services together as possible at Ashurst so children and families don't have to go to so many different places for appointments. The picture below shows you an idea of the services we could provide at Ashurst in the future. Do you have any other ideas or suggestions – tell us via the survey!



How you can help

We've created two surveys, one for parents, carers and adults, and one for all young people under 21 in the New Forest. Our surveys are open until Sunday 25 October and we'd love it if you could fill them in and support children to complete them too.

General survey: www.smartsurvey.co.uk/s/AshurstCFC/

Under 21s survey: www.smartsurvey.co.uk/s/Under21s/



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